



# Managing your healthcare finances is easy with the My SmartCare online portal from BCC!

The My SmartCare online portal provides you with powerful self-service account access, plus education and decision support tools that help put you in the driver's seat with your healthcare finances.



## Features



**Full account details at your fingertips** – intuitive online access to plan details, account balances and transaction history (including prior years)



**Self-service convenience** – check balances, submit claims and receipt documentation, pay bills, manage investments, and more



**Comprehensive decision support tools** – educational and interactive tools to help you make critical spending and saving decisions throughout the plan year



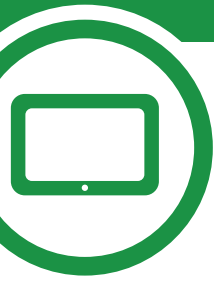
**Communication when you need it** – manage your preferences, with access to more than 25 alerts to keep you connected to your account



**Value-add services and offers** – to help you get the most value from your healthcare dollars

**Get Started  
Today!**

Take control of your healthcare finances by registering for online access to your pre-tax account at:  
<https://www.mywealthcareonline.com/bccsmartcare/>



# Your healthcare finances are at your fingertips with the My SmartCaremobile app from BCC!

The My SmartCare mobile app provides ultimate convenience and 24/7 access directly from your tablet or mobile device.



## Features



**Access accounts** – Check balances, view transaction history, and more.



**Manage claims** – Submit new claims, upload receipts and check claims status.



**Track and pay expenses** – Track medical claims and other expenses, plus pay bills electronically.



**Access cards** – Manage card details, access your PIN, and initiate card replacement for lost or stolen cards.



**Receive alerts** – View important account messages.



**Update your profile** – Update personal information, including your email and mobile phone.

## Get Started Today!

Simply search My SmartCare in iTunes or Google Play store, select "Install", and log-in online if previously registered or register. Registration requires an employee ID (your SSN), Employer ID/benefit debit card number, and valid email address to begin.



# My SmartCare Registration Guide

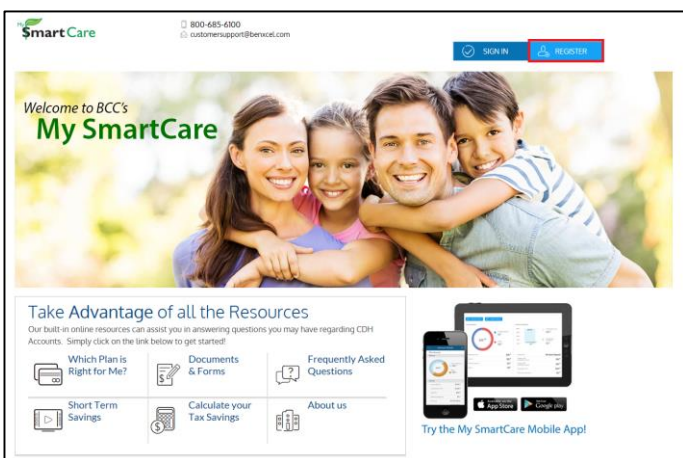


The My SmartCare mobile app and online portal allow you to freely and securely access your BCC Reimbursement Accounts 24/7/365. You can register from either platform. Here's how:

## My SmartCare Online Portal

### Visit the Online Portal:

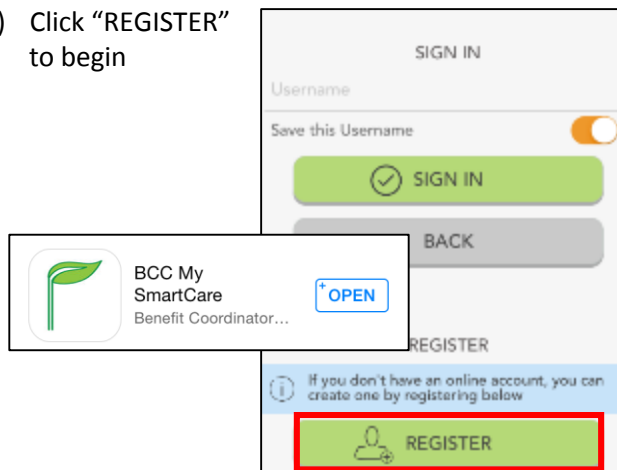
- 1) Go to:  
<https://www.mywealthcareonline.com/bccsmartcare/>
- 2) Click "REGISTER" (top right of screen) to begin



## My SmartCare Mobile App

### Download & Launch

- 1) Open the app store from your iOS or Android powered device
- 2) Search "BCC SmartCare"
- 3) Install & open the free app
- 4) Click "REGISTER" to begin



- When registering as a new user, My SmartCare will walk you through a series of registration questions followed by a secure authentication process to validate you as a user.
- Use your **Social Security Number** as your **Employee ID**.
- Use your **Benefits Debit Card number** or your **Employer ID** as your **Registration ID**.
- By registering with My SmartCare, you will have the option to receive important push notifications (account balance, grace period, year-end reminders; notice of debit card mailed, etc.) via e-mail or text message. You can manage these notifications in your My SmartCare communication settings.
- You have the option to save your User ID to your mobile device by choosing 'ON' next to "Save this Online ID". This will allow you to bypass the secure sign in process each time you log in after you verify your identity during the initial log in.

**If you have questions regarding your account(s) or a specific claim, please contact BCC's Customer Service Center at 1-800-685-6100. Any device issues should be directed to your service provider.**