

Levesque, Jennifer

From: Jeff Henenfent [REDACTED]
Sent: Wednesday, February 10, 2021 10:58 AM
To: cityclerk
Subject: Written Petition City Council
Attachments: GiftBarLLC.pdf

I would like to present the following information to the Merced City Council for review:

On June 15, 2020 the Merced City Council approved "Waiver of Competitive Bidding Requirement for Professional Services and Approval of a Two-Year Agreement with Giftbar, LLC"

1) Giftbar, LLC has a suspended business license per the State of California Franchise Tax Board. (attached proof) Per the FTB: "When a business has been suspended, it is not in good standing and loses its rights, powers, and privileges to do business in California"

2) I believe Giftbar is misappropriating funds by mishandling gift card processing and retaining funds if a merchant is not selected. They are not proving timely payments nor an itemized list of redeemed cards to merchants. After several emails they found 3 unpaid missing vouchers owed to Courtesy Rent A Car. They have bounced over \$6,000 in checks to Jantz Bakery per Sam Eck, Owner [REDACTED].

3) In December I brought up several concerns to Mayor Matt Serratto. There have been hundreds of complaints from Merced residents and merchants regarding the program. The City of Merced has received so many complaints the Office of Economic Development had to set up voicemail prompts (209) 385-6827: "If you are having issue with the voucher or codes Press 1, If you haven't received a gift card Press 2".

4) In an act of whistleblower retaliation, Giftbar terminated Courtesy Rent a Car as an approved merchant without any written notice. Courtesy has one voucher needing redemption, but I do not know how many vouchers and customers lost the opportunity to redeem because we were removed from the website without notice.

Thank you,
Jeff Henenfent
Courtesy Rent A Car
209-349-0004 (office)
209-787-5050 (cell)

jeff@courtesymerced.com

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Dr. Shirley N. Weber
California Secretary of State

Business Search - Entity Detail

The California Business Search is updated daily and reflects work processed through Wednesday, February 3, 2021. Please refer to document [Processing Times](#) for the received dates of filings currently being processed. The data provided is not a complete or certified record of an entity. Not all images are available online.

201700510185 GIFTBAR LLC

Registration Date: 12/22/2016
Jurisdiction: CALIFORNIA
Entity Type: DOMESTIC
Status: FTB SUSPENDED
Agent for Service of Process: ALEXANDER MINICUCCI
 805 AEROVISTA PLACE, SUITE 205
 SAN LUIS OBISPO CA 93401
Entity Address: 805 AEROVISTA PLACE, SUITE 205
 SAN LUIS OBISPO CA 93401
Entity Mailing Address: 805 AEROVISTA PLACE, SUITE 205
 SAN LUIS OBISPO CA 93401
LLC Management One Manager

This entity is not eligible for online records requests. To order a Certificate of Status, please complete and return the [Business Entities Records Order Form](#)

Document Type	↕	File Date	↕	PDF
SI-COMPLETE		05/23/2019		
SI-COMPLETE		02/06/2017		
REGISTRATION		12/22/2016		

* Indicates the information is not contained in the California Secretary of State's database.

Note: If the agent for service of process is a corporation, the address of the agent may be requested by ordering a status report.

- For information on checking or reserving a name, refer to [Name Availability](#).
- If the image is not available online, for information on ordering a copy refer to [Information Requests](#).
- For information on ordering certificates, status reports, certified copies of documents and copies of documents not currently available in the Business Search or to request a more extensive search for records, refer to [Information Requests](#).
- For help with searching an entity name, refer to [Search Tips](#).
- For descriptions of the various fields and status types, refer to [Frequently Asked Questions](#).

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