



CUSTOMER SERVICE SURVEY

Scott McBride  
Director of Development  
Services

678 W. 18<sup>th</sup> Street  
Merced, CA 95340  
(209) 385-6858 Phone  
(209) 725-8775 Fax  
www.cityofmerced.org

Please Help us Improve Our Service to the Public

1. Were your questions answered in a professional manner?

Yes	No	N/A
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2. Was staff helpful in assisting you with your application needs?

Yes	No	N/A
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3. What was your overall experience at the Development Services front counter?

Poor	Below Average	Average	Above Average	Excellent
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Based on your experience at our front counter, what improvements in customer service would you suggest?

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Thank you for your feedback!



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